

There's A New Way to Report Maintenance

We're Using Bricks + Agent Omnichannel Technology So Tenants Can Lodge Maintenance Quick & Simple.

What to do



Email your maintenance requests to maintenance@bricksandagent.com

OR



SMS your maintenance requests to **0480 019 119**

MAINTENANCE. SIMPLIFIED.

It Really is That Easy!

When you send an email or SMS you'll receive a follow up message asking you to fill out an online form. Here you can attach images, videos and provide additional info.

The details you provide will then go straight to your Property Manager so they can follow up. You'll then receive updates about the status of your job to your inbox.

How Does It Work?

Our system will automatically match the email or phone number you're sending from to the details registered for the property.

This means **there's no need to download an app** or do anything!

If you update your email address or phone number just let your Agency know.

There's Even More Ways

In Addition to Sms & Email We Have Other Options Available to Report Your Maintenance Requests.



Whatsapp

Send a chat message to **+61480019292**



Phone Call

Call our automated voice service **+61272018303**



Messenger

[Send us a Facebook chat message](#)

